

Impact Report



A MESSAGE FROM OUR BUSINESS DEVELOPMENT MANAGER

This year, the Thrive Select Thrift Co-op Program has achieved remarkable growth and impact; Through this program, we've had the privilege of providing hands-on training in customer service, inventory management, and teamwork—skills that will serve these students well in their future careers. It's been inspiring to see their growth and confidence develop over their time with us.

We look forward to expanding these opportunities, empowering more students to build essential job skills while fostering a sense of responsibility and community. Thank you to the students, teachers, and mentors who make this program a success—your dedication helps us create a positive impact that extends far beyond our walls.

A YEAR WITH UNIQUE CHALLENGES

The Thrive Select Thrift co-op program faces unique challenges in supporting high school students as they gain workplace experience. Since many students are new to employment, developing essential soft skills, like communication and teamwork, takes additional time and support. Short placement terms mean that Thrive must deliver meaningful training quickly to make an impact in a limited timeframe. Finally, fostering confidence in young workers, especially in customer-facing roles, is crucial but requires patience and encouragement for long-term growth.

IMPACT SNAPSHOT

24

Students complete credits

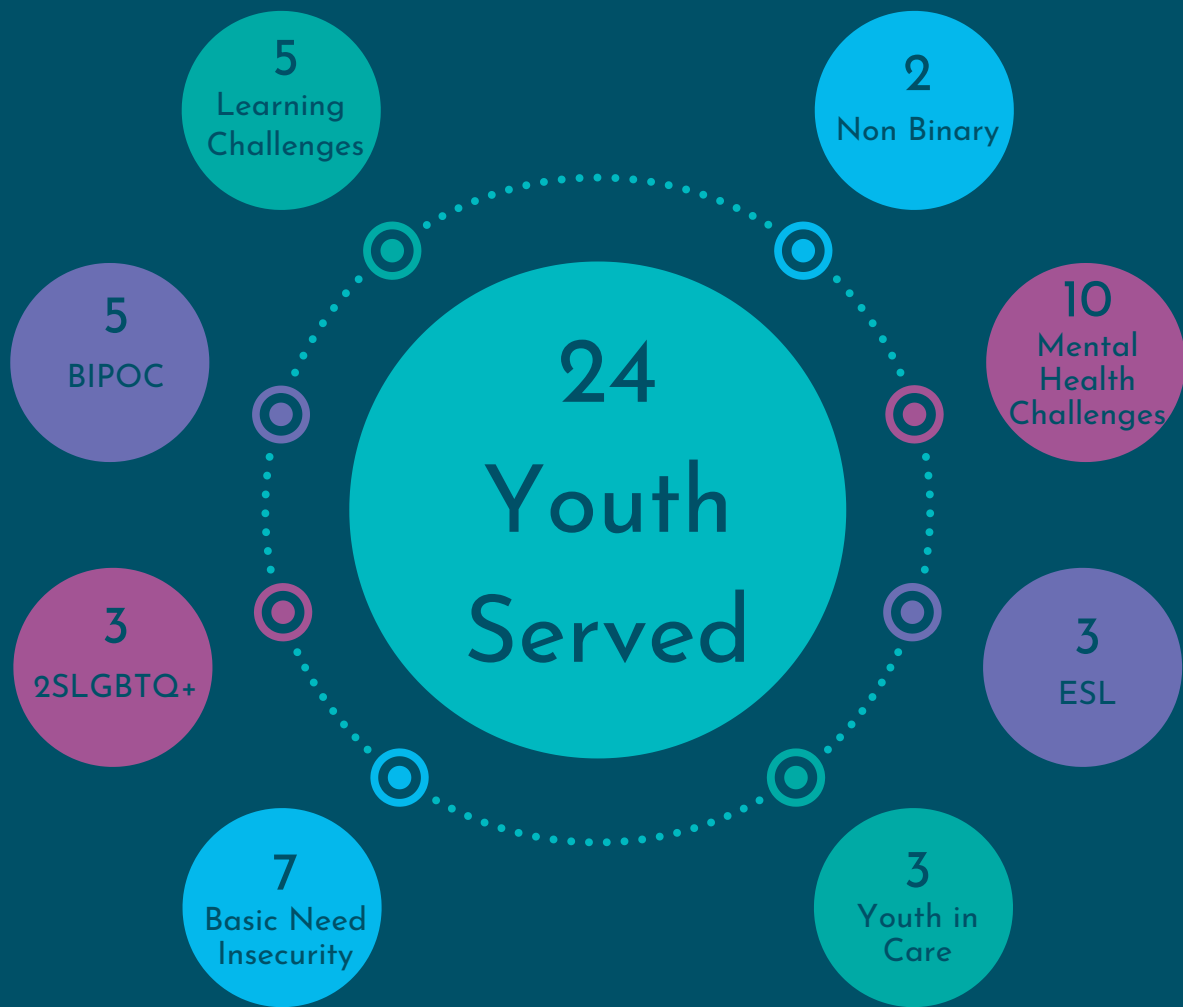
2,640

Hours building employable skills

9

Students went on to gain employment

Who Are Our Youth?



ADDITIONAL SERVICES OFFERED

Big Possibility Classes

In these workshops, youth aged 14-24 learn from and network with professionals from local companies and organizations either in-person or virtually. Participants also receive volunteer hours!

Thrive Pay It Foward - Clothing Bank

Upon commencement of co-op placement students will be given an opportunity to shop for professional attire to remove employment barriers. Clothing needs are discussed throughout placement and can be a resource in the future.

Thrive Health & Wellness Cupboard

Some of our students face food insecurity, they may not have consistent access to enough nutritious food to fuel their learning, work, and overall well-being. To support them, we are committed to maintaining a well-stocked kitchen with a variety of healthy snacks, allowing students to refuel whenever they need. By providing nutritious options, we aim to reduce hunger-related stress and help students stay focused and energized throughout their time with us.



Thrive Employment Training

Prior to commencement

- Undergo Interview
- Reference Check
- Training and co-op Scheduling

Orientation

- Store Tour
- Health & Safety Training
- Code of Conduct
- Dress Code

Continued Learning

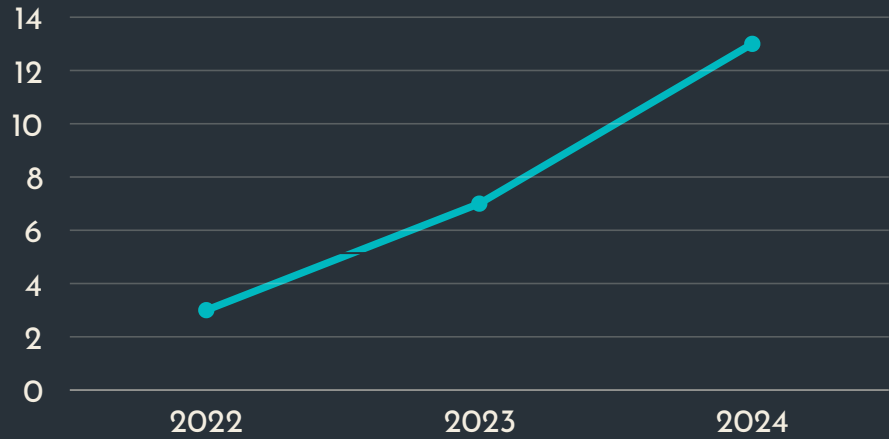
- Customer Service Experience
- Point of Sale
- Stock Rotation
- Merchandising
- Sorting, Tagging, & Pricing
- Store Cleanliness
- Social Media Management
- People Management





This year, Thrive Select Thrift saw a significant increase in youth participation in our co-op program, expanding our impact in skill-building and employment readiness.

YOUTH SERVED BY YEAR



SKILLS GAINED

DETAILS

OUTCOME

Customer Service

Effective communication techniques, conflict resolution, and how to engage with diverse customers. They practice active listening and empathy to enhance customer satisfaction.

Improved ability to handle customer inquiries and complaints, leading to a more positive shopping experience and higher customer retention.

Team Work & Collaboration

Engage in group projects, learn to work effectively with peers, and understand the importance of each team member's role in achieving common goals

Enhanced interpersonal skills and the ability to contribute to a cohesive work environment, resulting in increased efficiency and morale.

Time Management & Organization

How to prioritize tasks, manage schedules, and meet deadlines in a fast-paced retail environment.

Improved productivity and reliability, with participants demonstrating better organizational skills in both work and academic settings.

Problem Solving

Participants encounter real-life challenges in the workplace, fostering critical thinking and adaptability when faced with unexpected situations.

Enhanced ability to assess situations and develop solutions independently, boosting confidence and resourcefulness.

Program Outcomes and *Highlights*

7 Youth gained employment

100% Said they gained valuable skills

75% Experienced a boost in confidence

85% Participants left with a professional reference and improved resumes

These outcomes are more than just numbers—they reflect the transformative power of mentorship, skill-building, and community engagement. As we look to the future, Thrive Select Thrift is committed to expanding opportunities for youth, creating inclusive spaces for learning, and fostering growth for the next generation of leaders.

Get Involved:



Help us continue this meaningful work. Whether through donations, partnerships, or volunteering, your support makes a difference. Let's work together to empower more youth to succeed!

Thank you

to all our funders,
teachers and volunteers.

**DO GOOD.
DRESS WELL.**

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